



U.S. GOVERNMENT ACCOUNTABILITY OFFICE

441 G St. N.W.  
Washington, DC 20548

March 5, 2014

The Honorable Greg Walden  
Chairman, Subcommittee on Communications and Technology  
Committee on Energy and Commerce  
House of Representatives

Dear Mr. Chairman:

Thank you for your letter, jointly signed by a number of your colleagues, requesting that the Government Accountability Office review Oregon's state exchange website, Cover Oregon. GAO accepts your request as work that is within the scope of its authority and, as agreed with your staff, will undertake this work as part of a broader study planned to examine states' health exchange websites.

As you are aware, GAO has received several requests from congressional committees and Members to examine a range of issues related to the healthcare.gov rollout. Consistent with GAO's Congressional Protocols, when GAO is asked to examine an important topic that has broad interest to multiple committees or the Congress as a whole, GAO may be unable to do the requested work solely on behalf of a single congressional requester. In these unique circumstances GAO will conduct one body of work but issue multiple products. GAO will also keep other committees of jurisdiction and members informed about the body of work.

Your request has been assigned to Mr. Joel C. Willemsen, Managing Director, Information Technology and staff are available to begin the work shortly. Mr. Willemsen or a member of his team will contact your office to discuss the engagement objectives, scope, and methodology in accordance with GAO's protocols. As applicable, we will also be in contact with the cognizant Inspector General's office to ensure that we are not duplicating efforts. If an issue arises during this coordination, we will consult with you regarding its resolution.

If you have any questions, please contact Mr. Willemsen at [REDACTED] or [REDACTED] or Ms. Rosa Harris, Assistant Director for Congressional Relations, on my staff at [REDACTED] or [REDACTED]

Sincerely yours,

Katherine Siggerud  
Managing Director  
Congressional Relations

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